

Domain Transfers

The below documents the ANS methodology for domain transfers - it's important to note that there will be process variations depending on the provider and TLD type - ie .co.uk, .com.

Transfer In

<https://www.ans.co.uk/docs/domains/domains/transferin/>

.UK Domains

For a domain with a .uk TLD, moving it to UKFast from another registrar should just be a matter of changing the `IPS` tag to `UKFAST` with your current registrar. Once this is changed, you can add the domain into your [MyUKFast area](#) using the `Import Domain` section found at `Domains > Import a Domain`. The whole process can usually happen within minutes, but it does depend when the `IPS` tag change is sent along by the old registrar.

Non-.UK Domains

For a non .uk TLD domain, the process is slightly more complicated. The first step you need to undertake it to ensure that the `administrative contact` for the domain has a valid email address against it. This address will be needed in the process, so if it's out of date or inaccurate it'll need to be updated to a valid managed inbox. This information can be checked with a `WHOIS` lookup.

If the address is valid and visible then you'll next need to acquire an authorisation code, usually referred to as an `EPP` code, from your current registrar. Your registrar may tell you that an authorisation code isn't needed for the type of domain you're transferring, it really does depend on

the the TLD.

The domain in question may also be marked as with your current registrar, which prevents it from being transferred. This too can be checked via . If the domain is locked, then your current registrar can unlock it for you.

Domains can be imported to ANS through the Portal:

Domains > transfer in

Here, the domains should be entered (line separated)

Once you're done here, the next step is the authorisation. This is carried out via an email sent to the email address, as mentioned earlier. This email will prompt the contact to approve the transfer and fill in the code if necessary. At this point, the registry can approve the change.

The timing for the process varies and could take up to 5 days to complete, though it's usually much quicker than that once the transfer has been approved by the administrative contact.

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Transfer Out

.UK Domains

To transfer a domain away from UKFast go to > , or follow [this link](#). Here you can to select the domain(s) you wish to transfer away from UKFast from the left hand list, move it to the list on the right, and hit the Next button.

On the next page you will need to enter the of the registrar you are transferring the domain to. Start typing into the bar to bring up the tags of different registrars, which you can then select from. If you don't know this tag, it's worth contacting your new registrar to confirm which tag to use.

When you are done, the tag will be changed automatically. However, in some cases the new registrar will ask for a , which means that they need to approve the transfer in before it is final. If this is the case an information box will notify you of this, and the transfer will be pending their acceptance.

Non-.UK Domains

To transfer a non-.uk domain away from UKFast you will have to go through the transfer in process with your new registrar.

Before you can do that you need to get the domain's EPP code from us. In Domains > Transfer Out follow the process to choose the domain which you are moving away from us. This will unlock the domain so it can be moved away.

You will need to confirm the registrant contact details, as the EPP code you will need is sent to them. Then also confirm the admin contact. It's very important that this email address is valid and a managed inbox, as the emails related to the transfer approval will be delivered there.

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