

OOB Management - KVM & DRAC

KVM

Useful Links:

[KVM KB](#)

What is a KVM?

A KVM is an out-of-band access device which can be attached to servers in order to allow engineers to access them. KVMs are useful to have attached when a server goes down or isn't accessible through DRAC.

Attaching a KVM

To have a KVM attached to a server you need to create a task for the relevant data center:

In the task ask them to attach a KVM to the required SID

Accessing a KVM

Each KVM has its own SID

Search for the IP of the KVM in a browser - creds to sign in will be in password tab on the SID - search TechDB for KVM IP

Access through Firefox on DRAC Jumpbox

Enter console > download > open with > Java

Java can be funny sometimes, if it won't load, open Java Configure (search start menu) and add the KVM URL to the allow list on security tab

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DRAC

Useful Links:

[DRAC Link Generator](#)

[DRAC KB](#)

What is DRAC?

DRAC (Dell Remote Access Controller) is an out-of-band management tool which can be used for managing/ controlling servers resources and functions. DRAC essentially allows servers to be controlled when we aren't able to directly connect to the server through SSH or RDP. It has features such as hardware monitoring, reboot/restart controls/ terminal access and more.

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